

Tennis & Pickleball Guest Guidelines



Welcome to Baltimore Country Club!

Prior to coming to our Club, we encourage you to review our policies and traditions, as we want to ensure that you enjoy your stay with us.

We look forward to your visit.

Five Farms Clubhouse

11500 Mays Chapel Road Lutherville, MD 21093 410.252.6505

Registration, Closures, & Cancellations

Registration Policy

Registration for private lessons will be communicated directly with the Racquets Professional. All other registrations for clinics and events will be available on the BCC website. If unable to register please contact Tennis Pro Shop or email Racquets Professionals.

Guest Policy

Guests may be entertained at the Club a maximum of twice per month by any member. Club events do not count towards monthly guest restrictions. The guest fee is \$15 per guest.

Drop-in Policy

Only when available and approved by a Racquets Professional shall a drop-in to a clinic, lesson or camp be granted. An additional drop-in rate of 20% will be added to the cost of the clinic.

Court Closures & Inclement Weather

In the event of court closure due to weather or any other reason, members will be contacted via email that is assigned to their membership account.

No-Show Policy

In the event a member does not show up to a confirmed lesson or clinic the member will be charged. Extenuating circumstances to be waived by approval of Racquets Staff or Director.

Lesson Cancellation Policy

If a lesson or clinic has been canceled by the member after 6:00pm the night prior to the clinic/lesson the member will be charged the full amount unless other arrangements are made and agreed upon by a BCC Racquets Staff member.

Tennis & Pickleball Dress Code

Gentlemen & Boys

• <u>Standard:</u> Tennis whites required. Must be predominately (at least 85%) white. Some colored trim is acceptable. Collared shirts, performance crew neck shirt and flat-soled tennis shoes are required. Appropriate non-white jackets and pullovers are acceptable for warming up.

Ladies & Girls

• <u>Standard:</u> Tennis whites required. Must be predominately (at least 85%) white. Some colored trim is acceptable. Sleeved or sleeveless collared or crew neck shirts. Racerback or tapered back tops are permitted provided undergarments do not show. Flat-soled tennis shoes are required. Tennis skirts, skorts, shorts, and dresses must reach a minimum of mid-thigh in length. Appropriate non-white jackets and pullovers are acceptable for warming up.

Tennis & Pickleball Dress Code cont.

Tennis Facility

Acceptable clothing at the tennis facility includes tennis whites, fitness attire, shorts, shirt, workout clothing, athletic shoes, and flipflops.

Tennis Whites at the Clubhouse

Tennis whites may be worn to the Five Farms Clubhouse. All tennis players must remove Har-Tru material from shoes prior to entering the building.

Access for Five Farms

Blue denim and athletic shoes are only permitted when directly entering and exiting the locker rooms located in the main Clubhouse and Tennis and Fitness facilities.

Electronic Device Policy

All electronic device usage must be brief, discreet, and respectful and not impede the enjoyment of the Club by other members or guests.

Electronic Device Definition: Cell phones, smartphones, tablets, earbuds, watches, laptops, and similar devices

- Phone calls or video conferences of any kind are prohibited on Club property except in private meeting rooms, locker rooms, restrooms, and inside personal vehicles
- Electronic devices, while discouraged, may be used for non-verbal activity (includes texting) throughout the Club, golf courses, and Practice Facilities on silent or vibrate mode only
- Laptop use is only permitted in the Card Room at Five Farms or the Maryland Room at Roland Park and is not required to be brief. Tablet use is only permitted inside the Pool Complex, the Card Room, and the Maryland Room and is not required to be brief
- When devices are not in use, they must be kept out of view
- No pictures or videos of any kind are permitted to be taken in any restroom, changing area or locker room at any time. Photos or videos in the Fitness Center for use as part of a routine or work out are permitted only when the individual(s) being filmed or photographed have provided their permission. Any violation of this portion of the Electronic Device Policy will result in a formal disciplinary action, including the possibility of suspension or expulsion from membership

It is the member's responsibility to monitor and regulate their guest's and child/children's electronic device usage in accordance with this policy. For your convenience, courtesy phones are located throughout the Club on both campuses and the Pool Complex.

A member or guest in violation of the Electronic Device Policy will be asked to comply immediately. A violation of the Electronic Device Policy above may result in a meeting with the Traditions and Membership Experience Committee and could result in a suspension or a fine up to \$500.